FRANCE - BELGIUM - NETHERLANDS - GERMANY - SWITZERLAND - ITALY -VATICAN CITY

2027

EUROPEAN DREAMS

EUROPEAN TULIPS

★★★★★

10 DAYS

AED:11,399/-

trips tours

WWW.TRIPSORTOURS.COM

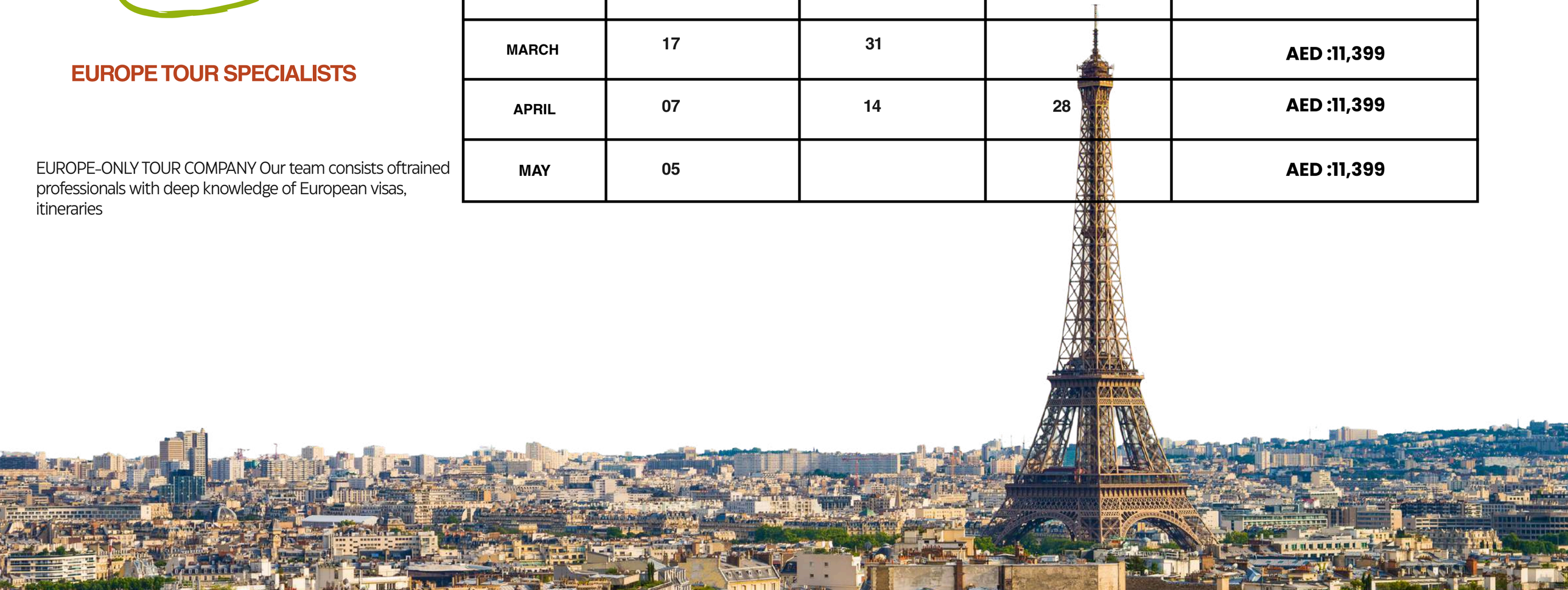
EUROPEAN GROUP TOURS 2027

2000+ Satisfied Clients

EUROPE TOUR SPECIALISTS

EUROPE-ONLY TOUR COMPANY Our team consists oftrained professionals with deep knowledge of European visas, itineraries

DEPARTURE MONTHS	DEPARTURE DATES	DEPARTURE DATES	DEPARTURE DATES	PACKAGE COST
MARCH	17	31		**AED :11,399**
APRIL	07	14	28	**AED :11,399**
MAY	05			**AED :11,399**



SPECIAL HIGHLIGHT

KEUKENHOF GARDEN – AMSTERDAM / NETHERLANDS

Experience the spectacular beauty of the Netherlands during tulip season with a special visit to Keukenhof Gardens, surrounded by millions of spring flowers, colourful tulip displays and beautiful landscaped gardens.

TOUR HIGHLIGHTS & STAY PLAN

🇫🇷 PARIS – 2 NIGHTS

Stay 2 consecutive nights at the same hotel in Paris(subjected to availability), allowing you to explore the city comfortably without changing hotels.

🇧🇪 BRUSSELS – 1 DAY TOUR

A full-day visit to Belgium's capital, including Grand Place, Manneken Pis, Atomium and Belgian chocolate streets

🇳🇱 AMSTERDAM – 1 NIGHT + FULL DAY TOUR

Enjoy the spectacular Keukenhof Gardens – Tulip Season Highlight, followed by an Amsterdam Canal Cruise with Indian Lunch, featuring the city's historic canals, bridges and iconic landmarks.

🇩🇪 Germany – 1 NIGHT

A full-day visit to Frankfurt, including a city tour, the Main River, the famous Love Lock Bridge, and Frankfurt's iconic landmarks.

🇨🇭 SWITZERLAND – 2½ DAYS

Stay at the same hotel in Singen throughout your Switzerland stay, providing a convenient base without repeated hotel changes.

🇮🇹 ITALY – 3 NIGHTS 3 DAYS

Explore Lake Ghardha, Venice, Pisa and Rome, with stays arranged across the Italian portion of the journey.

🇻🇦 VATICAN CITY

Visit Vatican City with entrance to St. Peter's Basilica included as per the itinerary





WELCOME TO PARIS – THE CITY OF LIGHTS



DAY1

ARRIVAL IN PARIS – TRANSFER AND LEISURE

ARRIVAL IN PARIS

Arrive in Paris and proceed to the hotel for check-in. Depending on arrival time, guests can relax and enjoy some free time.

OPTIONAL PARIS EXPERIENCES

- Disneyland Paris
- Louvre Museum
- Musée d'Orsay
- Musée National Picasso-Paris

Optional attractions are subject to availability, operating hours and additional charges.

Dinner : Indian Buffet Dinner at Indian Restaurant at Paris

Overnight: Paris

DAY2

PARIS CITY TOUR & EIFFEL TOWER

PARIS – ICONS, ART & ROMANCE

Begin your Paris sightseeing with the city's most celebrated landmarks. Visit the Eiffel Tower, with 2nd Level access included, offering spectacular panoramic views over the French capital. Continue with a relaxing 1-hour Seine River Cruise, followed by a drive/walk through the famous Champs-Élysées towards the magnificent Arc de Triomphe. Explore the area around Notre-Dame Cathedral, with time for photographs and city viewpoints. As evening approaches, experience the magic of Paris with an Eiffel Tower Night View, seeing the iconic landmark ,beautifully illuminated (Optional for an additional Amount)

HIGHLIGHTS

- Eiffel Tower – 2nd Level
- Seine River Cruise – 1 hour
- Champs-Élysées
- Arc de Triomphe
- Notre-Dame Cathedral
- Eiffel Tower Night View (Optional)

Lunch &Dinner : Indian Buffet Lunch at Indian Restaurant Paris
Overnight: Paris



Notre Dame Cathedral



CHAMPS-ÉLYSÉES



Eiffel Tower

scenic Seine River Cruise

DAY3

BRUSSELS, BELGIUM

THE HEART OF BELGIUM

DISCOVER THE HISTORIC AND ELEGANT CAPITAL OF BELGIUM.

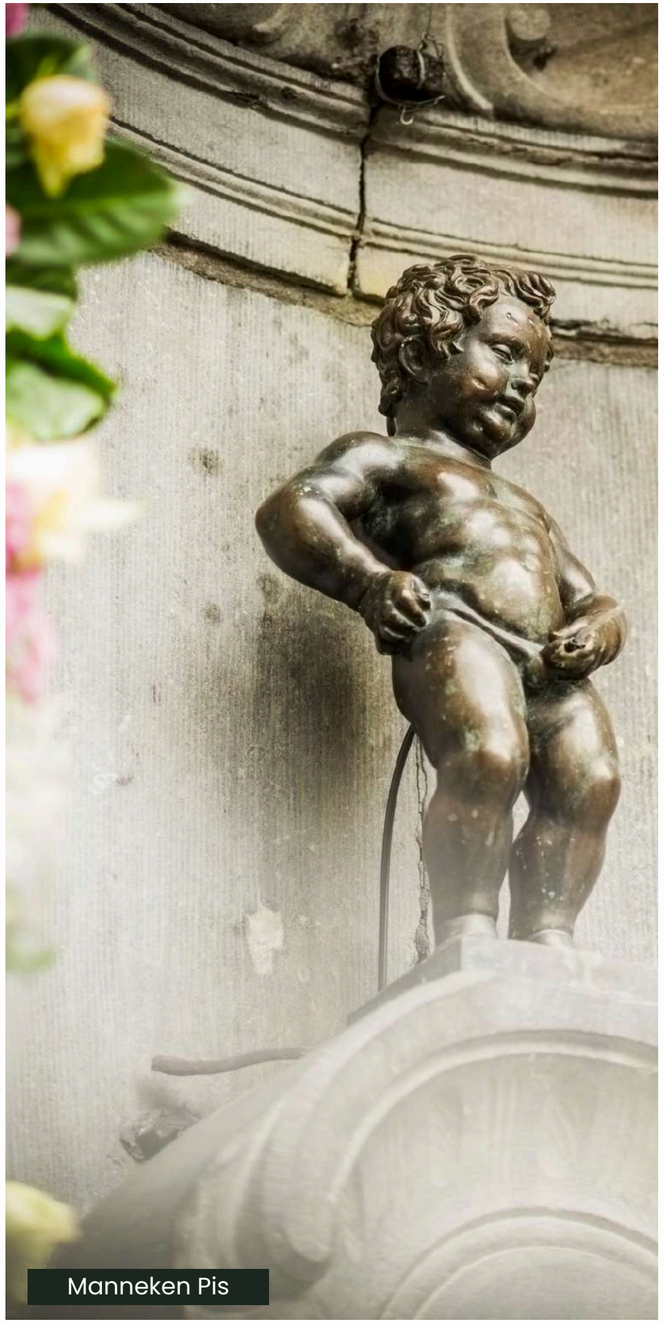
HIGHLIGHTS

- Grand Place – UNESCO World Heritage Site
- Brussels Town Hall
- King’s House / Maison du Roi
- Manneken Pis
- Atomium – photo stop
- Belgian chocolate streets
- Continue towards the Netherlands.

Lunch: Indian Buffet Lunch at Brussels

Dinner: Indian Buffet Lunch at Amsterdam

Overnight: Amsterdam


Manneken Pis


Atomium




Grand Place

DAY4

AMSTERDAM CITY TOUR & TULIPS

TULIPS, CANALS & DUTCH HERITAGE

Today is the signature highlight of European Tulips, combining the spectacular beauty of the ,Dutch tulip season with an unforgettable Amsterdam canal experience.Begin with a visit to the ,world-famous Keukenhof Gardens, where you can admire vibrant tulips, seasonal flowers and ,beautifully landscaped gardens.Later, experience Amsterdam from its iconic waterways with an ,Amsterdam Canal Cruise with Indian Lunch. Cruise through the historic canal belt and enjoy ,views of Amsterdam's characteristic canal houses, historic bridges and important landmarks ,from the water

HIGHLIGHTS

KEUKENHOF GARDENS – TULIP SEASON HIGHLIGHT

Keukenhof Gardens – Tulip Season Highlight

- Amsterdam Canal Cruise with Indian Lunch
- Historic Amsterdam Canal Houses
- Historic Canal Bridges
- Views of Historic Monuments & Landmarks
- Amsterdam's UNESCO-listed Canal Belt

Continue towards Germany

Lunch: Indian Lunch served during the Amsterdam Canal Cruise
Dinner: Packed Indian food delivered to hotel

Overnight: Frankfurt


Keukenhof Gardens


AMSTERDAM'S OLD CITY





DAY5

FRANKFURT • BLACK FOREST • RHINE FALLS

Continue through the scenic Black Forest region, with a visit to a traditional cuckoo clock factory and a scenic stop before travelling towards Switzerland

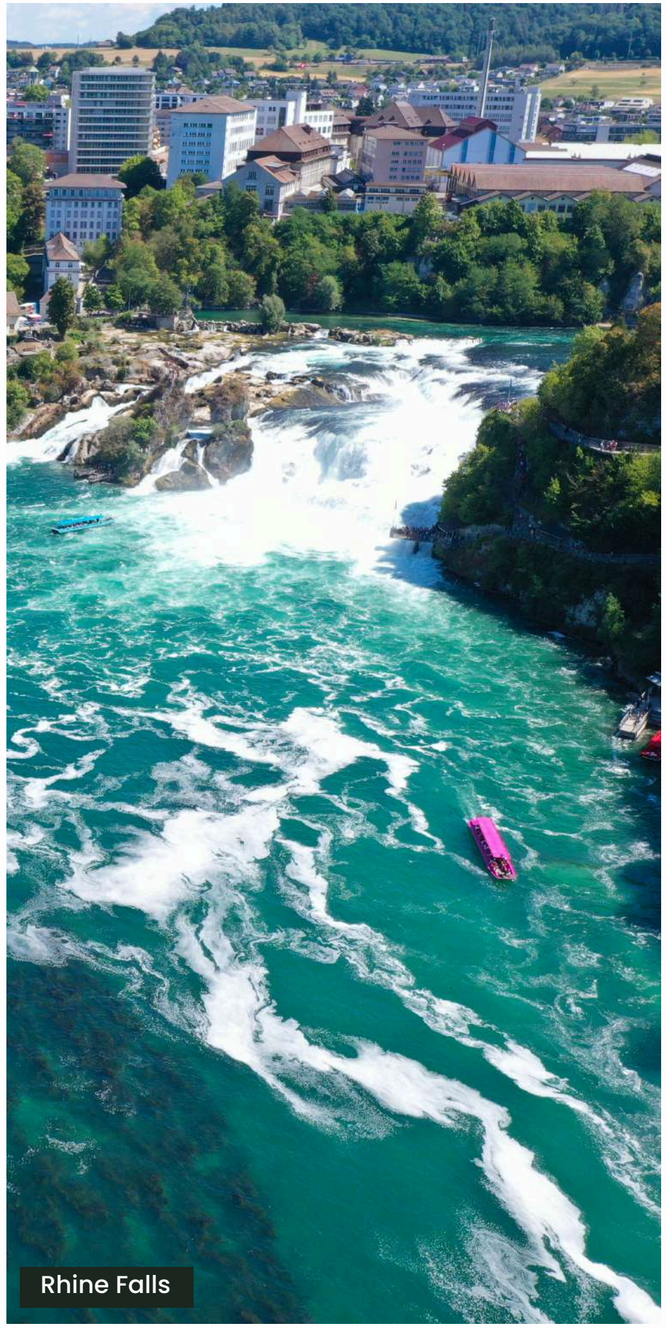
Continue to the spectacular Rhine Falls, one of Europe's most impressive waterfalls.

HIGHLIGHTS

- Cuckoo clock factory visit
- Scenic Black Forest stop
- Lunch in the Black Forest
- Rhine Falls
- Optional: Rhine Falls boat ride

Lunch: Indian lunch in the Black Forest
Dinner: Indian Restaurant Zurich/ Turkish Restaurant Singen

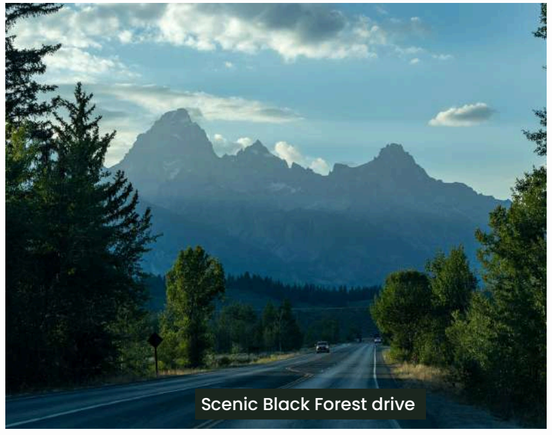
Overnight: Zurich/Singen


Rhine Falls



Cuckoo clock factory


Black Forest


Scenic Black Forest drive

DAY6

LUCERNE & MOUNT TITLIS

SWISS ALPS EXPERIENCE

Discover the beautiful lakeside city of Lucerne before heading towards Engelberg and the magnificent Mount Titlis

Experience the Swiss Alps with mountain views, snow and spectacular cable-car journeys.

HIGHLIGHTS

- Chapel Bridge
- Water Tower
- Lucerne Old Town
- Swiss train Journey: Brunnen to Lucern scenic route
- Mount Titlis
- TITLIS Rotair Cable Car
- Cliff Walk
- Glacier Cave
- Snow experience

Lunch: Indian Buffet Lunch at Indian Restaurant at Lucern
Dinner: Indian Buffet Dinner at Indian Restaurant Zurich

Overnight: Singen – Same Hotel


Lucerne Old Town


Chapel Bridge


Titlis Rotair


Cliff walk

SWISS TRAIN JOURNEY: BRUNNEN TO LUCERN SCENIC ROUTE

- Lake Lucerne: Much of the route runs alongside the lake,with beautiful blue-water and mountain views.
- Swiss Alps: Look for dramatic peaks and steep green slopes around the lake.
- Brunnen & Schwyz: Traditional Swiss villages and countryside appear as you leave Brunnen.
- Rigi region: You get views toward the Rigi mountain, one of central Switzerland's most famous panoramic mountains



Brunnen to Lucern scenic route

The Brunnen–Lucerne train journey is short but very scenic, taking about 46 minutes on a direct train.



DAY7

INTERLAKEN • GRINDELWALD • LAUTERBRUNNEN

SWITZERLAND'S ALPINE WONDERLAND

Enjoy a scenic day through some of the most beautiful landscapes in the Swiss Alps.

Explore Interlaken, continue to the charming alpine village of Grindelwald, and discover the spectacular Lauterbrunnen Valley, surrounded by cliffs and waterfalls.

HIGHLIGHTS

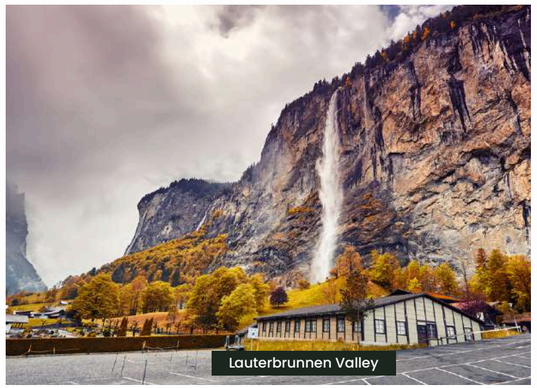
- Interlaken
- Grindelwald Village
- Lauterbrunnen Valley
- Swiss Alpine landscapes
- Scenic photo stops
- Optional adventure activities

Later, continue towards Italy.
Lunch: Turkish Veg/Non Veg Lunch at Turkish Restaurant, Interlaken
Dinner: Indian Dinner Delivered to Hotel

Overnight: Milan / Italy


Interlaken


Grindelwald Village


Lauterbrunnen Valley


YASH CHOPRA STATUE

DAY8

MILAN & VENICE

ITALIAN STYLE & VENETIAN ROMANCE

Begin your Italian journey at the beautiful Lake Garda, before continuing to the enchanting city of Venice.

LAKE GARDA HIGHLIGHTS

- Castello Scaligero – Ticketed Entry
- Lake Garda – Scenic Lakeside Views
- Lakeside Stroll around Lake Garda

Continue to Venice

VENICE HIGHLIGHTS

- Vaporetto Cruise along the Grand Canal
- Rialto Bridge
- St. Mark's Square
- St. Mark's Basilica
- Doge's Palace
- Bridge of Sighs

Optional: Gondola Ride at additional cost

Lunch: Indian Restaurant Buffet Lunch at Mestre

Dinner: Indian Buffet Lunch at Indian Restaurant Padua.Overnight: Padua


Venice


Lake Garda


Rialto Bridge


St. Mark's Basilica

DAY9

PADUA • PISA • ROME

FAITH, ITALIAN HERITAGE & THE JOURNEY TO ROME

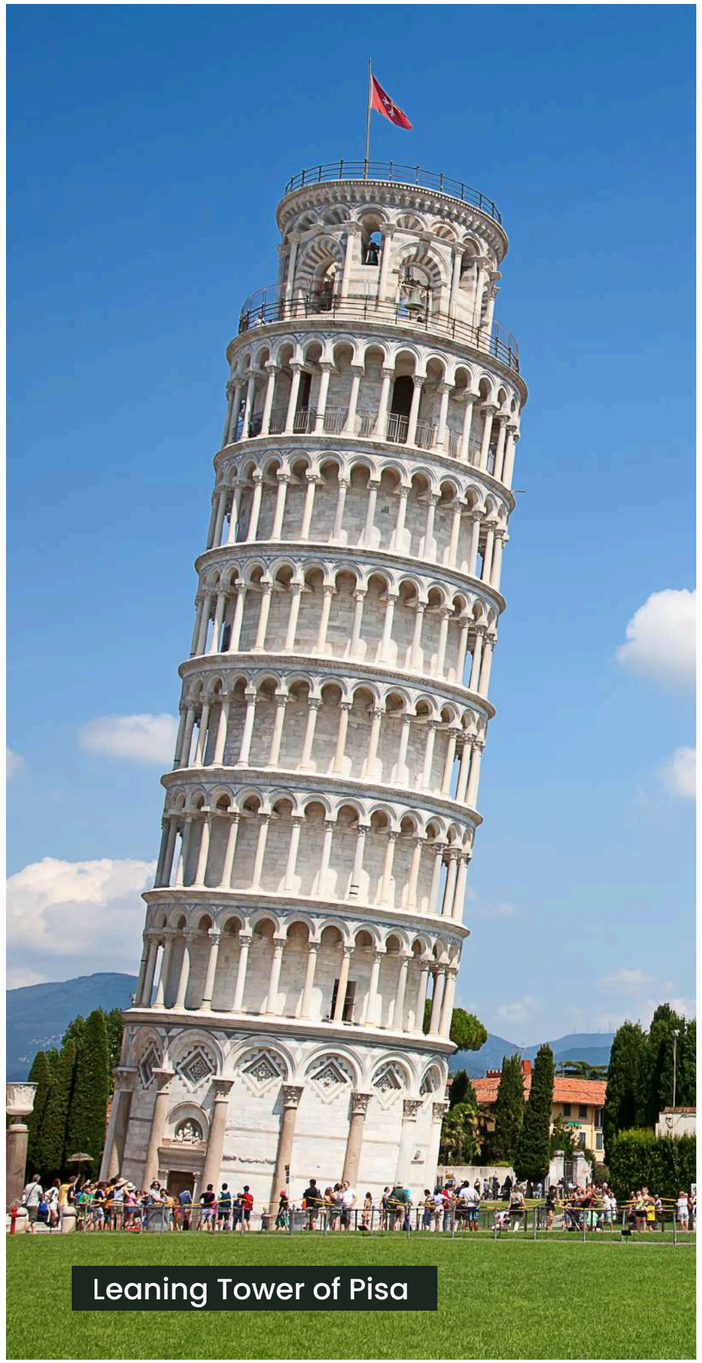
Begin the day in Padua, an important pilgrimage destination in northern Italy. Visit the magnificent Basilica of Saint Anthony of Padua, renowned for its beautiful architecture and religious significance.Continue towards Pisa and explore the famous Piazza dei Miracoli, home to some of Italy's most iconic landmarks.After sightseeing in Pisa, continue to Rome and check in at the hotel. The evening is at leisure.

PADUA HIGHLIGHT & PISA HIGHLIGHTS

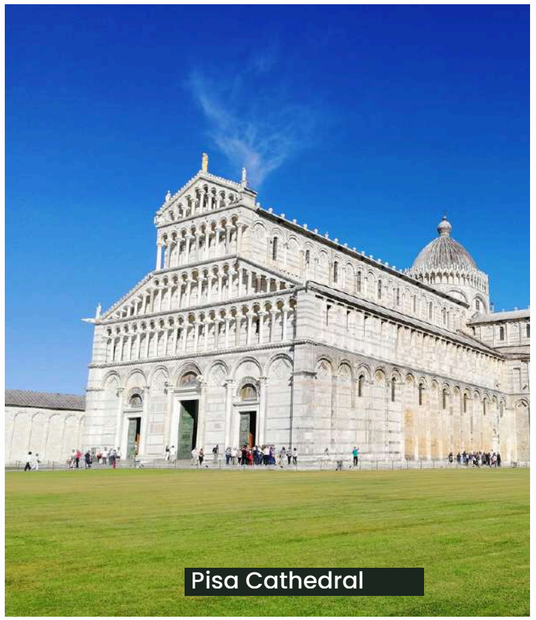
- Basilica of Saint Anthony of Padua
- Church visit & prayer
- Historic surroundings
- Leaning Tower of Pisa
- Pisa Cathedral
- Baptistery

Lunch: Italian Pisa (Veg) at Local Italian Restaurant
Dinner: Indian Dinner delivered to hotel

Overnight: Rome


Leaning Tower of Pisa


Saint Anthony of Padua


Pisa Cathedral

DAY10

VATICAN CITY & ROME

VATICAN CITY & THE ETERNAL CIT

Conclude your European journey with a memorable day exploring Vatican City and the timeless landmarks of Rome. Begin with a visit to Vatican City, the world's smallest independent state, including entrance to the magnificent St. Peter's Basilica and the opportunity to admire Michelangelo's celebrated Pietà. Continue to the iconic Colosseum, one of the most recognizable symbols of ancient Rome. Complete your Rome experience with visits to the famous Trevi Fountain and Spanish Steps.

HIGHLIGHTS

- Vatican City
- St. Peter's Basilica – Entrance Included
- St. Peter's Square
- Michelangelo's Pietà
- Colosseum
- Trevi Fountain
- Spanish Steps

Lunch: South Indian Buffet Lunch at Indian Restaurant Rome

Tour concludes with airport transfer. Drop off at FCO Airport at 5 30 PM


Vatican City

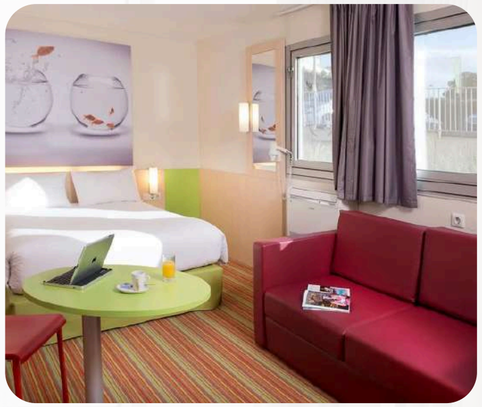

Colosseum


Trevi Fountain


Spanish Steps

HOTELS WE NORMALLY USE



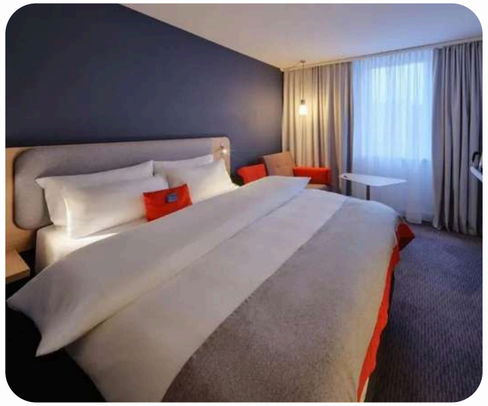

IBIS STYLES PARIS ROISSY-CDG - OR SIMILAR







HOLIDAY INN EXPRESS AMSTERDAM – CITY HALL- OR SIMILAR




HOLIDAY INN EXPRESS FRANKFURT – MESSE - OR SIMILAR







HOLIDAY INN EXPRESS SINGEN- OR SIMILAR






UNA HOTEL MILANO- OR SIMILAR






DC HOTEL INTERNATIONAL PADOVA - OR SIMILAR






IBIS STYLES ROMA VINTAGE- OR SIMILAR

FLIGHTS OFFERED

الإتحاد
ETIHAD
AIRWAYS

Emirates

AIR INDIA



PACKAGE INCLUDES

- *Airline Tickets*
- *Schengen Visa*
- *3 & 4 Star Hotel Accommodation*
- *Daily Breakfast*
- *Indian Lunch*
- *All Entry Tickets as per the itinerary*

- *Transportation by Coach*
- *Professional Tour Manager*
- *Keukenhof Gardens Visit*
- *Seine River Cruise*
- *Mount Titlis Cable Car Experience*
- *Venice Vaporetto Cruise*
- *Sightseeing as mentioned in the itinerary*

PACKAGE EXCLUSIONS

- *€2 per person per day – Tour/Driver Tip*
- *Flight price above the flight budget of Rs.55,000/-*
- *Personal expenses*
- *Optional activities not specifically mentioned as included*
- *Any services not mentioned under Package Includes*

★★★★★

Had a wonderful Europe trip! Affordable, well-planned, and the team was always ready to listen and help whenever we had any concerns. Thank you for making our journey so smooth and memorable!



Nilaya Boyana

✓ Verified Traveller

★★★★★

Trips or tours Pvt Ltd is the best travel agency for Europe travellers. This travel agent is a role model for excellent competitive price, planning and execution of all activities related to sight seeing in Europe. Sri.Akhil and other staff members reply t...

Read more



m umesh Rao

✓ Verified Traveller

★★★★★

Well organised trip. A big thanks to Sneha who was always there at a call. Without her timely help and quick response, we wouldn't have gone to Europe. The trip was handled efficiently..... transport, stay and the activities were all as...

Read more



Preethy

✓ Verified Traveller

★★★★★

My Europe tour with Trips or Tours was beyond expectations! The itinerary was perfectly balanced, giving us time to explore, relax, and enjoy every destination. The hotels were clean and comfortable, transportation was smooth, an...

Read more



Manvith JS

✓ Verified Traveller

★★★★★

We recently had the pleasure of experiencing Tripsortours' 10-day Europe tour in May 2026 — a scenic journey from Paris to Rome — and it truly exceeded our expectations in every way. From the very first step of the visa process right through t...

Read more



Abhilash Mangat

✓ Verified Traveller

★★★★★

I recently booked my Europe trip with Tripsortours and I must say, the entire experience was absolutely seamless. From the very first inquiry, their team was professional, transparent, and extremely supportive in helping me choose the... perfect packagey



Ayesha

✓ Verified Traveller

★★★★★

Our Europe trip was absolutely unforgettable! From the Eiffel Tower to the canals of Venice everything was so well-organized. The hotels were clean, guides were friendly, and we had enough free time to explore on our own too....

Read more



sharun

✓ Verified Traveller

★★★★★

My Europe trip across France, Belgium, Netherlands, Germany, Switzerland, Italy, and Vatican City was a dream come true. From Paris' beauty to Switzerland's Alps and the Vatican's grandeur, every moment was magical and... perfectly organized!"



A.M Hafeez Hafeez

✓ Verified Traveller

★★★★★

ஐரோப்பா பயணத்தை திட்டமிடுபவர்கள் கண்டிப்பாக இவர்களின் சேவையை முயற்சிக்க வேண்டும். நேரம் பக்கமாக அப்டேட்கள் மற்றும் அக்கறை மிக நன்றாக இருந்தது.



swetha cs

✓ Verified Traveller

★★★★★

google reviews

TERMS AND CONDITIONS Terms and conditions which form as part of any one or more tour

package availed by
customers or groups from MAKC Trips Or Tors PVT Ltd.

These Terms and Conditions forms the basis of contract between MAKC TRIPS OR TOURS PVT LTD and the Customer. Prior to confirming the booking, the Customer is advised to thoroughly review these Terms and Conditions, as well as all details related to the tour, to ensure full understanding and acceptance of the itinerary, accommodation, and any physical requirements. By accepting a tour package, the customer confirms that these terms and condition which forms as integral and explicit part of the tour package is also accepted and agreed upon by the customer in its entirely without any exclusions. The customer agrees that either by receiving this by email or by hard copy or by having accepted the these terms by payment gateways during payment to Company to book the tour or through www.tripsortours.com have seen, accepted and will be bound by as soon as they enter into a tour package contract or tour booking either through partial or full payment. By availing the services offered by the Company, the Customer confirms that they have the authority to accept, and hereby accept, these Terms and Conditions on their own behalf and, when making a booking for a group, on behalf of all individuals included in the booking. These Terms and Conditions shall apply equally to all individuals for whom the Customer has made the booking. The Customer assumes responsibility for all payments due on behalf of the group for whom the booking is made.

1. Definition: -

1.1. “Tour booking” shall mean the process of Customer contacting the Company and pays advance amount specified for the tour package at the timing of booking a tour. Payment of tour booking amount paid to Company and receipt issued by Company to Customer toward the paid amount shall stand as valid proof of tour booking and acceptance of these terms and conditions.

1.2. “Booking Consultant” shall mean the staff appointed by the Company who is responsible for assisting the Customer in the process of booking a tour, providing necessary information given in writing, and facilitating the completion of the booking process. No verbal communication shall be deemed to be formed as part of terms and conditions of booking unless they are agreed in writing.

1.3. “Company” shall mean MAKC Trips Or Tour PVT Ltd, having its registered office at Office 105, Calicut Business Centre, Kallai, Calicut, Kerala Pin-673003 and represented by Its Authorized Employees and management team.

1.4. “Customer” shall mean the person availing the Services or tour packages of the Company. It shall mean (i) in the case of an individual accepting this Terms & Conditions on his or her own behalf, such individual; or (ii) in the case of an individual accepting this Terms & Conditions on behalf of a group of individuals, all the individuals of the group on behalf of which such individual is accepting this Agreement.

1.5. “Tour Cost” shall mean amount specified and agreed for each tour package between Customer and Company in writing, which only includes the cost of all services and arrangements specified and provided as part of the package and itinerary and subjected the terms and conditions here in.

1.6. “Booking Amount” shall mean the advance amount paid at the timing of tour booking, amount shall vary according to different tour packages and as notified or communicated to Customer.

Ihereby acknowledge that I have read, understood, and agreed to the above Terms & Conditions. Customer Signature _____

1.7. “Tour Manager” shall mean a professional tour management person appointed by the Company to conduct, lead and coordinate the tour as per tour package availed by customer, who shall ensure smooth operation of the tour and shall provide necessary assistance and information to customers throughout the tour as desired as per tour package itinerary as per tour site conditions and circumstances.

2. Booking Process

2.1. Tour Booking can be made directly through the Company’s office at Calicut, Kerala, India by paying the booking amount and subsequently paying the entire tour cost as per agreed payment schedule. The relevant addresses of the Company’s main branch offices, if any, and their contact details are as provided by the Company and as shown in the booking amount receive receipt. By booking a tour with the Company, whether in writing, by telephone, electronically (online), or in person; the Customer is deemed to have read, understood, and accepted these Terms and Conditions. A booking will be deemed valid only when the customer has deposited the initial booking amount and the Company issued a receipt towards it and that the full tour costs have been fully paid by the customer as per payment schedule.

2.2. Bookings can only be made by a customer who is above 18 years of age and must be accompanied by the required booking amount or full payment as specified by the Company. Upon acceptance of a booking, the Company will issue a Booking confirmation receipt to the Customer. It is the Customer's responsibility to review the Booking confirmation receipt promptly to ensure that all details are accurate and complete. Any errors or discrepancies must be reported to the Company without delay. Costs resulting from a failure to report shall be borne by the Customer.

2.3. If the Company, for any reason, decides to reject the booking after receiving the Booking Amount and issuing the Booking Confirmation receipt, the amount paid will be refunded to the Customer without interest within 30 days subjected to the terms and conditions. Please note, the booking will be subject to also the policies and conditions of the third-party service providers to the Company and will only be considered confirmed once full payment is made by the Customer.

3. Payment

Each tour package will have a specific Tour Cost. At the time of booking, the Customer shall pay an advance Booking Amount and remaining full amount as per the specified payment schedule.

3.1. Payment Schedule

The following payment schedule shall be met by Customer to ensure that tour booking is confirmed and to ensure service availability. Customer will not be allowed to avail tour or other services unless and until customer pays full tour cost as per below payment schedule or otherwise as agreed in writing. In no circumstances, Customer will be allowed to travel or avail tour services if full tour cost is not paid and receipt towards it is shown on the day of travel to tour manager. A failure in this regard shall subject customer to get dropped out from tour and will be denied travelling or avail any other services. No refund of tour costs shall be made by Company in such circumstances where customer failed to pay full tour cost prior tour travel date.

Ihereby acknowledge that I have read, understood, and agreed to the above Terms & Conditions.

Customer Signature _____

Item	Amount	Time Frame
Booking Amount (Non-Refundable)	10% of Tour Cost	At the time of booking the Tour package by the customer
Second Payment	70% of Tour Cost	50 - 45 days prior to departure date or immediately upon receiving the Schengen Visa, whichever is earlier or as agreed otherwise in writing
Final Payment	Balance Payment	30 days prior to departure date

Note:

The VFS appointment charges and travel insurance will be paid by the company on behalf of the customer. The customer shall reimburse these amounts to the company's account. The Schengen visa application processing fee shall be carried by the customer directly. All the above-mentioned amounts will be adjusted from the total tour costs.

3.1.1. The Booking Amount paid at the time of booking is non-refundable, unless the tour is cancelled by the Company for Company's own reasons. In such cases, a refund will be issued after deducting any non-recoverable expenses incurred by the Company. No refund will be provided to customer where customer's tour or tour booking had to be cancelled by Customer or Company or by Company's external third party service providers for reasons attributable to the Customer.

3.1.2. All costs specified in the tour packages are indicative and subject to change. They may also be subject to special conditions during peak periods. Any such change or increase in cost will be notified to customer and additional costs will be collected from the Customer by the Company prior to departure.

3.1.3. In case of short payment received against the Booking Amount, the balance must be paid by the Customer within 10 days, failing which the amount paid will be forfeited and the Customer will need to make a new fresh booking.

3.1.4. If the booking is made 30 days or less prior to the departure date, the Customer must pay 100% of the Tour Cost immediately to confirm the booking and avail the tour. However, this booking will only be confirmed subject to availability. Customer only need to pay booking amount once availability is there. However, Booking only will be confirmed once full tour cost is received as per payment schedule.

3.1.5. For certain services, including but not limited to special train journeys, air tickets, hotel or resort bookings during peak seasons (e.g., Christmas, New Year, or other high-demand periods), full payment of the Tour Cost will be required in advance and will be notified to Customer.

3.1.6. A delay in payment of any part of the Tour Cost may result in delays in issuing air tickets, processing visas, and may be considered as a cancellation of the booking from the Customer's end unless otherwise the Company and Customer agrees otherwise in writing and that the customer pays additional charges or costs incurred. In case of Cancellation. this will incur cancellation charges as per the cancellation policy schedule as mentioned here in.

3.1.7. The Company reserves the right to amend the costs published in the brochure or tour package and booking for reasons including, but not limited to, currency fluctuations, increases in fuel costs, changes in travel arrangements, special or high season charges levied by suppliers, hikes in government taxes, visa fees, or

Ihereby acknowledge that I have read, understood, and agreed to the above Terms & Conditions.

Customer Signature _____

any other applicable charges before the date of departure. Any such additional increase in cost shall be notified to the customer from time to time as they may occur and will be borne solely by the Customer. Customers are advised to contact the Company's Booking Consultant for the most up-to-date cost information.

3.1.8. The Tour Cost is inclusive of the applicable tariff, which is calculated based on the prevailing rates at the time of booking. The Company reserves the right to revise the tariff at any time in the event of any changes in the applicable rates.

3.2.Online Payments

3.2.1. Payments can be made by Credit/Debit Card, Cheque, or Bank Transfer. The Company does not store the credit/debit card details of any Customer in our database, backup systems, or retrieval systems. Credit card details are securely processed through the payment gateway, and the Company cannot be held liable for any unauthorized use. Payments made by cheque require approximately 5 business days to process. Customers using this payment method must ensure that payment is made at least 5 business days prior to the due date. Upon payment of the Booking Amount/Tour Cost, an acknowledgment of the amount paid will be provided to the Customer.

3.2.2. The Customer shall bear all bank charges, tax deducted at source (TDS) by government, including those related to credit card, debit card, net banking, or cheque payments, at the applicable rate, all of those shall be in addition to the Tour Cost. The tour costs need to be received by the Company in full in its bank account. Any payment paid by customer to any personal accounts shall not be treated as payment received by Company. Customers should not pay tour costs to any personal bank accounts of any individuals of the Company or other third parties and should strictly pay tour costs to Company account notified in writing to customer.

3.3. Exclusions from Tour Cost and Tour

The Customer acknowledges and agrees that the Tour Cost does not include: 3.3.1. Charges for meals other than what is mentioned in the itinerary.
3.3.2. Extra cost incurred due to illness, accident, hospitalization or any other unforeseen cost incurred.

3.3.3. Any expenses of personal nature such as porterage, laundry, mineral water, food and drinks which is not in the regular menu provided by the Company.

3.3.4. Tips of any nature.
3.3.5. Cost of sightseeing, entrance fees, tickets and local guides availed by the Customer other than what is mentioned in the itinerary and other than what the Tour Cost includes.

3.3.6. Any extra expenses incurred for changing the route due to any unforeseen circumstances, force majeure events, political disturbances, flight delays, strikes, etc.

3.3.7. Cost incurred by Customer if they leave the Tour for their own reasons and for any activities they do without prior written agreement with the Company or Tour Manager. If any Customer makes any issues or protests or try to endanger the fellow tourists, suppliers or Company's service providers or that they harm the tour operation in anyways or subject the operation of tour to suffer, all costs associated for all such incidents shall be born by that Customer. The tour

Ihereby acknowledge that I have read, understood, and agreed to the above Terms & Conditions.

Customer Signature _____

any other applicable charges before the date of departure. Any such additional increase in cost shall be notified to the customer from time to time as they may occur and will be borne solely by the Customer. Customers are advised to contact the Company's Booking Consultant for the most up-to-date cost information.

3.1.8. The Tour Cost is inclusive of the applicable tariff, which is calculated based on the prevailing rates at the time of booking. The Company reserves the right to revise the tariff at any time in the event of any changes in the applicable rates.

3.2.Online Payments

3.2.1. Payments can be made by Credit/Debit Card, Cheque, or Bank Transfer. The Company does not store the credit/debit card details of any Customer in our database, backup systems, or retrieval systems. Credit card details are securely processed through the payment gateway, and the Company cannot be held liable for any unauthorized use. Payments made by cheque require approximately 5 business days to process. Customers using this payment method must ensure that payment is made at least 5 business days prior to the due date. Upon payment of the Booking Amount/Tour Cost, an acknowledgment of the amount paid will be provided to the Customer.

3.2.2. The Customer shall bear all bank charges, tax deducted at source (TDS) by government, including those related to credit card, debit card, net banking, or cheque payments, at the applicable rate, all of those shall be in addition to the Tour Cost. The tour costs need to be received by the Company in full in its bank account. Any payment paid by customer to any personal accounts shall not be treated as payment received by Company. Customers should not pay tour costs to any personal bank accounts of any individuals of the Company or other third parties and should strictly pay tour costs to Company account notified in writing to customer.

3.3. Exclusions from Tour Cost and Tour

The Customer acknowledges and agrees that the Tour Cost does not include:

3.3.1. Charges for meals other than what is mentioned in the itinerary.

3.3.2. Extra cost incurred due to illness, accident, hospitalization or any other unforeseen cost incurred.

3.3.3. Any expenses of personal nature such as porterage, laundry, mineral water, food and drinks which is not in the regular menu provided by the Company.

3.3.4. Tips of any nature.

3.3.5. Cost of sightseeing, entrance fees, tickets and local guides availed by the Customer other than what is mentioned in the itinerary and other than what the Tour Cost includes.

3.3.6. Any extra expenses incurred for changing the route due to any unforeseen circumstances, force majeure events, political disturbances, flight delays, strikes, etc.

3.3.7. Cost incurred by Customer if they leave the Tour for their own reasons and for any activities they do without prior written agreement with the Company or Tour Manager. If any Customer makes any issues or protests or try to endanger the fellow tourists, suppliers or Company's service providers or that they harm the tour operation in anyways or subject the operation of tour to suffer, all costs associated for all such incidents shall be born by that Customer. The tour

Ihereby acknowledge that I have read, understood, and agreed to the above Terms & Conditions.

Customer Signature _____

any other applicable charges before the date of departure. Any such additional increase in cost shall be notified to the customer from time to time as they may occur and will be borne solely by the Customer. Customers are advised to contact the Company's Booking Consultant for the most up-to-date cost information.

3.1.8. The Tour Cost is inclusive of the applicable tariff, which is calculated based on the prevailing rates at the time of booking. The Company reserves the right to revise the tariff at any time in the event of any changes in the applicable rates.

3.2.Online Payments

3.2.1. Payments can be made by Credit/Debit Card, Cheque, or Bank Transfer. The Company does not store the credit/debit card details of any Customer in our database, backup systems, or retrieval systems. Credit card details are securely processed through the payment gateway, and the Company cannot be held liable for any unauthorized use. Payments made by cheque require approximately 5 business days to process. Customers using this payment method must ensure that payment is made at least 5 business days prior to the due date. Upon payment of the Booking Amount/Tour Cost, an acknowledgment of the amount paid will be provided to the Customer.

3.2.2. The Customer shall bear all bank charges, tax deducted at source (TDS) by government, including those related to credit card, debit card, net banking, or cheque payments, at the applicable rate, all of those shall be in addition to the Tour Cost. The tour costs need to be received by the Company in full in its bank account. Any payment paid by customer to any personal accounts shall not be treated as payment received by Company. Customers should not pay tour costs to any personal bank accounts of any individuals of the Company or other third parties and should strictly pay tour costs to Company account notified in writing to customer.

3.3. Exclusions from Tour Cost and Tour

The Customer acknowledges and agrees that the Tour Cost does not include:

3.3.1. Charges for meals other than what is mentioned in the itinerary.

3.3.2. Extra cost incurred due to illness, accident, hospitalization or any other unforeseen cost incurred.

3.3.3. Any expenses of personal nature such as porterage, laundry, mineral water, food and drinks which is not in the regular menu provided by the Company.

3.3.4. Tips of any nature.

3.3.5. Cost of sightseeing, entrance fees, tickets and local guides availed by the Customer other than what is mentioned in the itinerary and other than what the Tour Cost includes.

3.3.6. Any extra expenses incurred for changing the route due to any unforeseen circumstances, force majeure events, political disturbances, flight delays, strikes, etc.

3.3.7. Cost incurred by Customer if they leave the Tour for their own reasons and for any activities they do without prior written agreement with the Company or Tour Manager. If any Customer makes any issues or protests or try to endanger the fellow tourists, suppliers or Company's service providers or that they harm the tour operation in anyways or subject the operation of tour to suffer, all costs associated for all such incidents shall be born by that Customer. The tour

Ihereby acknowledge that I have read, understood, and agreed to the above Terms & Conditions.

Customer Signature _____

manager will have every right to remove the Customer from the tour who creates problems to operation of the tour or make noise or disturbance or do not follow discipline or timings as instructed by Tour manager. Customers are obliged to follow strictly Tour operation schedules of each tour days as advised by Tour Manager. The Company and tour Manager reserves all rights to Modify tour itinerary for reasons of schedule delays because of factors like rain, traffic congestion on the way, attraction place shut down for reasons beyond Company's control, non-availability of attraction tickets within 10 days after receiving Customer full payment. The tour itinerary is prepared in a way to Run each tour day outing within 12 hours from start to finish from Hotel to Hotel on each day and if the tour day outing is delayed because of reasons attributable to any Customer, additional costs payable to Coach operator and Driver shall be paid by the Customers who are responsible and the Tour Manager decision in this regard shall be binding and final.

3.3.8. All costs incurred by the company if Customer prefers to join the tour separately in between the tour including the costs of local transportation, food costs and other costs will be at the cost of the Customer unless otherwise agreed in writing by the Company.

4. Cancellation and Refund Policy

4.1. Cancellation Policy Schedule

This cancellation policy applies whereas in case the customer cancels the tour or that customers fail to pay the full tour costs as per payment schedule or that customers fail to appear for the tour on tour departure date.

Cancellation Period	Cancellation Charges
45 Days before departure	25% of the Tour Cost
45 - 31 days before departure 30	50% of the Tour Cost
-15 days before departure 15	75% of the Tour Cost
Days before departure	100% Tour Cost
Cancellation after departure date during tour or after tour commencement/Tour end.	100% tour cost

4.2. Cancellation by the Company

The Company reserves the right to cancel a tour at any time For the following reasons: 4.2.1 Cancellation of air ticket by airline company for their own reasons. In this case, the refund will be subjected receiving refund from airline company and all other service providers like hotels, tour coach bus provider, food providers and attraction ticket providers where the company have already booked their services prior departure date. Refunds shall be given after deducting all non-recoverable expenses and administrative costs incurred by company. The Company however shall do alternative travel arrangement with other air ticket provider subjected to availability of seats on the date of travel or another date if the customer/s agrees to such changes and cost difference and administrative services charges as applicable and notified to Customer. Please note that tour will be operated in such cases where all the Customers of that particular tour package agrees to notified changes and if otherwise the Company reserves the right to cancel the tour as per terms mentioned here. Tour will not be operated for partial customers and their demand or agreement.

Ihereby acknowledge that I have read, understood, and agreed to the above Terms & Conditions.

Customer Signature _____

4.2.2: In case of force majeure incidents including acts of God, war, strikes, change in government regulations that bare or affect costs or operations of travel or tour operations, pandemic or the like.

Tour may get cancelled for reasons here said and or other force major incidents that are applicable to Travel and tourism industry that may occur beyond the control and liability of the Company. The refund in this case will be subjected to refunds received from all services providers of the company including but not limited to Airline ticket providers, Hotels where Company booked stays, Restaurant operators where Company reserved food supplies to Customers during tours, Attraction ticket providers with whom Company reserved attraction tickets as per Tour Itinerary.

4.2.3: In case of bankruptcy or liquidation or insolvency of the Company: Company reserves its rights to cancel the services or tour in such events. Refund shall be subjected to court orders or as per applicable laws and regulations.

4.2.4: In case of other reasons

The Company may cancel the tour or service offered up to 15 days before the scheduled departure or service date, without providing a specific reason for reasons attributable to non-operatable situations as defined by the Company and that may be informed to the Customer. In the event of such a cancellation, the Customer will be offered a choice of either a refund without interest after deducting any costs already incurred by the Company on account of the tour, within 30 days of the cancellation or the opportunity to transfer the balance paid payment to a new departure date or tour. Any additional charges incurred due to this transfer shall be borne by the Customer. Costs difference while availing a new tour shall be borne by the Customer.

4.2.5 Certain tours packages booked may have unique cancellation policies, and such details will be provided by Company Consultant in writing where applicable.

4.3. Cancellation by the Customer:

4.3.1. In the event that a Customer cancels their trip due to the cancellation of their co-passenger's visa, cancellation charges will apply.

4.3.2. If Customer is unable to pay the final balance by the due date, Company reserves the right to treat Customer's booking as cancelled by Customer, the cancellation charges will be applicable.

4.3.3. If the Customer wishes to modify or change their booking, the Company will make reasonable efforts to accommodate such changes. However, in these cases, cancellation charges will be levied in accordance with the Company's Cancellation Policy, which is subject to change at the Company's discretion.

4.3.4. All cancellations and requests for booking changes must be submitted in writing to the Company at least 15 days prior to the scheduled departure date. Failure to do so will result in the forfeiture of any refund or the inability to modify the booking.

4.3.5. If the Customer departs/exits/abandons the tour after it has commenced, for any reason, the Company is not obligated to provide any refund for unused or used services. Failure to join the tour, late arrival, or early departure will result in the cancellation of any kind of refund of costs. The cancellation fees of the Company are separate from any charges imposed by third-party service providers, such as hotels, airlines and others.

Ihereby acknowledge that I have read, understood, and agreed to the above Terms & Conditions.

Customer Signature _____

4.4. Cancellation/ modifications or restrictions by the airline/hotels or other service providers

4.4.1. If any airline, hotel, service provider, or if any country modifies its rules and regulations, imposes restrictions, cancels or reschedules services, or restricts entry at any airport, hotel, entry point, or boarding point, whether due to change in airline policies, hotel policies, service provider regulations, national laws, or any other applicable regulations, the Company shall bear no liability in such circumstances. The Customer shall be solely responsible for any additional expenses incurred as a result of such changes, cancellations, or restrictions.

4.5. Additional Notes

4.5.1. The Company shall not be responsible for processing any refund to the Customer until such funds have been received by the Company from third-party service providers, such as airlines, hotels, etc.

4.5.2. Convenience Fee / Taxes or tariffs paid by the Company during any transaction would be non-refundable.

4.5.3. Unutilized services are completely non-refundable.

4.5.4. Air tickets appointment fees, Visa consulate charges, Visa guidance charges and Travel insurance are non-refundable under any circumstances.

4.5.5. Refunds, if applicable, will be processed within 10 working days from the date of cancellation. Refunds will be made in the original payment method after deducting applicable charges.

5. Change of Itinerary

While every effort will be made to follow the original itinerary, the Company reserves the right to alter, amend, or modify the tour package and itinerary before or during the tour. Customers will be notified of any such changes as soon as possible, either at the time of booking or before departure. If changes occur during the tour, the Tour Manager will inform the Customer immediately. The Company requests the Customer's full cooperation in accepting these necessary adjustments. No grievance regarding any changes to the itinerary or services, which the Company deems necessary to make, will be entertained during or after the tour. 5.1. Before Departure:

If the itinerary needs to be modified before departure, the Company will notify the Customer promptly and provide alternative options, along with the associated costs. Any price variations due to the change will be clearly communicated, and the Customer will have the opportunity to accept or decline the revised arrangements. No compensation will be offered for changes made to the original itinerary for reasons beyond Company’s control or Operational capabilities.

5.2. After departure:

The Company reserves the right to modify the itinerary in the event of changes to the itinerary after departure due to local circumstances or events beyond the Company's control or any operational difficulties encountered. Any additional costs incurred as a result of such changes will be borne by the Customer. The Company is not responsible for any incidental expenses that may arise due to modifications to the itinerary in such circumstances.

Ihereby acknowledge that I have read, understood, and agreed to the above Terms & Conditions.

Customer Signature _____

6. Documentation

6.1.Company’s Booking Consultants are available to provide information regarding visas, passports, and other travel document requirements for international trips to the best of their knowledge. However, the Customer acknowledges that the rules and regulations of any country may change, and the Company shall not be held responsible for the accuracy or completeness of the information provided regarding such travel requirements.

6.2. It is mandatory for each Customer to submit their original passport along with the required visa documents to the Company. It is the Customer's sole responsibility to ensure they hold and carry valid travel documents during the tour. This includes original passport, which remains valid for at least six months or as required beyond the date of departure of the tour, valid visas, immigration clearances (if applicable), confirmed air tickets, travel insurance documents covering life, limb, and property risks for the duration of the tour, medical clearances, vaccination certificates (if applicable), and any other necessary documentation required for travel as per the tour itinerary. Please note that the costs of processing these travel documents are not included in the Tour Cost. It will be Customer responsibility to ensure that all applicable rules and regulation to enable travel to tour destination are known and followed by Customer at their own and any short fall in this regard will be sole Customer liability.

6.3. The Customer must verify that their passports, visas, re-entry permits, and vaccination certificates (if required) meet the necessary requirements of statutory authorities including but not limited to immigration departments, consulates, department of foreign affairs and embassies.

6.4. Travel documents are non-transferable and must be issued in the name of the passport/photo identity holder. An incorrect name on a booking may result in the booking being invalid, and the booking may be cancelled. It is the responsibility of the Customer to carefully review their travel documents and notify the Company immediately of any errors in names, dates, or timings. The Customer must ensure that all travel documents, including visas and other required documentation, are collected from the Company prior to departure.

6.5. Visa Guidance Services

6.5.1. The Company offers visa guidance services for which a fee shall be charged from the Customer. The Customer is responsible for submitting all required documents for visa application no later than 60 days before the departure date. If the Customer fails to provide the documents within this timeframe, an urgent visa processing fee shall be paid by the Customer. In the event of a visa refusal for any reason, the Company's cancellation charges will be applicable. The Customer may be required to appear in person for interviews or biometric submissions as mandated by the respective authorities.

6.5.2. The issuance or rejection of a visa is at the sole discretion of the respective embassy/consulate. The Company acts only as a facilitator for visa applications and holds no authority over the final decision. The Company shall under no circumstances be held liable for such rejection of visas and any other incidental or consequential loss, damage, cost or expense arising thereof.

7. Booking Amendments

Customers who wish to change their travel dates or destinations must submit a written request to the Company at least 30 days prior to the scheduled departure. All changes are

Ihereby acknowledge that I have read, understood, and agreed to the above Terms & Conditions.

Customer Signature _____

subject to availability and may incur additional charges, including but not limited to airline ticket rebooking fees and airfare costs as per the airline's policy; hotel charge differences; and any price differences for the new travel package. If the requested changes cannot be accommodated, the original booking will remain unchanged, and the Company's cancellation policies will apply. A fee will be charged for each change made to the booking which will be informed or notified to Customer.

8. Child Policy

8.1. The booking of trips for children under the age of 18 years shall be undertaken exclusively by their parents or legal guardians. Children under the age of 18 years must travel with a legal guardian or an adult escort aged above 18 years, authorized by the guardian. In cases where an escort is appointed, the legal guardian must provide a signed document authorizing the transfer of responsibility. The legal guardian or their assignee will be responsible for the children under the age of 18 years. In case an official signed document regarding Child is not issued by guardian, this terms and conditions which is automatically accepted upon tour booking shall stand as a proof of Guardianship and responsibility on behalf the child for whom the Parent/Adult has paid the tour cost.

8.2. Child policy for hotel bookings

8.2.1. Under 2 years of age – will be considered as Infant, No additional charge for a bed.

8.2.2. From 2 - 5 years of age – will be considered as children without extra bed, No additional charge for a bed sharing for a maximum of one child per room, subject to the hotel's policy.

8.2.3. From 6 - 11 years – considered as children with extra bed, Additional charges for bed or room shall apply.

8.2.4. Above 12 years of age will be considered as adult and charges shall apply.

8.2.5. If the package price has been pre-agreed and signed off by both parties, ***no additional charges will be levied*** for children's bedding as outlined above.

8.3 Bed and sharing Policy:

8.3.1 Customers, who are couple who booked the tour will be provided with hotel room with either double sharing or twin sharing basis as per rooms allotted based on availability by hotel at the time of check-in to the hotel. Children can be accommodated as per child policy stated above.

8.3.2: for single travellers, they will have to share twin beds or Double beds as per allotment of rooms by hotel as per availability at the time of check in. Single room will be reserved only where single travellers have already paid additional charges as applicable prior departure. Modification requests during tour days will not be accepted unless the Customer secures such change paying directly to the hotel subjected to availability.

8.3.3 Customers must report any malfunctioning of Room amenities directly to Hotel reception immediately upon entering and initial inspection before using the room. The hotel may allocate another room subjected to availability. The Tour Manager may help the Customer in such circumstances to resolve any issues within His/her limits.

Ihereby acknowledge that I have read, understood, and agreed to the above Terms & Conditions.

Customer Signature _____

9. Meals

9.1. Meals will be provided as per the tour package, based on available options in different countries. Please refer to the itinerary in the brochure for details of the meals which would be served to the Customer during the tour. The meal menu and location may be changed by Tour Manager subjected to change in timings difficulties experienced during tour due to operational difficulties faced like incidents of coach bus breakdown, rain, traffic jams, delay in customer starting or joining the tour from each place etc.

9.2. The availability of special meals, meal timings, or additional halts cannot be assured. The quantity of food provided shall be as determined by the service provider, and the Company makes no guarantees in this regard. All Customers will provide with the same meal (Veg or Non- Veg as per Customer initial preference). Special meals if Customer like to have will be bought by themselves at their cost and without refund on non-availed meals.

9.3. Customers with special dietary requirements due to medical conditions, childcare needs, or other reasons are advised to notify the Company at least 15 days prior to departure. However, the Company does not guarantee the fulfilment of such requests. Additional charges may apply if special meal arrangements are made. Meals will be only made available as per timing as communicated and practicable to all Customers together. Individual timings and supply will not be entertained. Any meal the Customer skipped by themselves will not be refunded or adjusted against another special meal.

10. Hotels

10.1.A ccommodation will be provided based on the facilities offered by the hotels. While the Company will make reasonable efforts to accommodate your bed occupancy preferences, specific room types or configurations, such as adjoining, interconnecting, or non-smoking rooms, it cannot be guaranteed. All arrangements will be subject to the terms and policies of the respective hotels. Hotel selection is based on itinerary convenience and proximity to key locations, rather than star ratings, and may sometimes include hotels located away from city centres to prioritize and accommodate comfort, access and budgetary constraints.

10.2.T he Company cannot guarantee that the hotels listed in the itinerary or advertised in the package will remain the same or retain the same star ratings. The Company reserves the right to modify hotel arrangements at any point during the tour, to ensure operational flexibility. The prime priority shall be to sightseeing above all.

11. Airline

11.1.C ompany reserves the right to change the airline advertised, confirmed, and paid for by the Customer owing to any unforeseen operational difficulties. Such changes may be made based on convenience and availability. Should any additional expenses arise due to these changes beyond Company's control, the Customer will be responsible for bearing the same.

11.2.A irlines may, at their sole discretion, change, cancel, or reschedule flights in accordance with their policies, often without prior notice. While such changes are beyond the control of the Company, reasonable efforts will be made by the Company to provide the best available alternatives and promptly notify the Customer of any significant adjustments. Company aims to minimize inconvenience by offering suitable alternatives wherever possible. However, the Company shall not be liable for any costs incurred under such circumstances.

Ihereby acknowledge that I have read, understood, and agreed to the above Terms & Conditions.

Customer Signature _____

12. Health Requirements

The Booking Consultant shall provide the Customer with information regarding any mandatory health requirements. However, it is the sole responsibility of the Customer to obtain proper and detailed medical advice at least 10 days prior to departure. The Customer must notify the Company in writing before departure if they have any medical condition that may impair their ability to fully enjoy or participate in the tour, or that may adversely affect the interests of the group or any of its members. As the pace of certain tours may not be suitable for all individuals, Customers are advised to select tours in accordance with their health conditions.

13. Acceptance of risk

The Customer acknowledges that the nature of the trip is adventurous, and that participation involves inherent personal risks. The Customer will be visiting locations where political, cultural, and geographical conditions with dangers and physical challenges that may not be typically encountered in daily life of the Customer. While the Company relies on information from government departments and its own contacts in assessing the viability of the itinerary, it remains the Customers own responsibility to acquaint with all possible relevant travel information and the nature of your itinerary including weather conditions and suitable life and body protection cloths, equipment and medications. The Customer acknowledge that the decision to travel is made with full knowledge and acceptance of the personal risks involved.

14. Flexibility

Customer agree that the itinerary provided is representative and may be altered by the Company without prior notice due to local circumstances, events, or unforeseen conditions, including changes to routes, schedules, amenities, and transportation.

15. Indemnity

The Customer agrees to indemnify and hold the Company harmless from any loss, damage, or claims arising from:

15.1.T he Customer’s violation/negligence and acts in contrary to any laws or regulations as applicable in India or other countries of Visit as per itinerary and against and in violation of the Terms of Condition as stated here.

15.2.T he Customer’s actions or omissions causing damage to any third party or property, including, but not limited to, hotels, travel service providers, Company or any persons involved in the tour or the smooth operation of the tour itself.

16. Rights and Liabilities of the Company

16.1.I f, in the reasonable opinion of the Company or any service provider involved in the tour, that the Customer's behavior or the behavior of any member of the Customer's group, is threatening, abusive, causes unnecessary inconvenience, or creates or is likely to create danger, damage, distress, upset, disturbance, or annoyance to others co- passengers or their property, the Company reserves the right to terminate the Customer's travel arrangements without any liability. In such an event, no refunds will be provided, and the Company shall not be responsible for any expenses or costs incurred as a result of the termination.

16.2. The Company has no control over third-party service providers, including airlines, hotels, local transportation, or other facilities. Company is not responsible for any delays or deficiencies in their services. Company reserve the right to recover any additional expenses incurred due to delays or changes in the schedules of trains, flights, buses, cruises, government policies, or any other services disturbances, modifications or cancellations.

16.3. The Company has no control over the operating hours of tourist attractions and shall not be held responsible for any changes to their schedules.

16.4. The liability of the Company for any claims arising from the tour is limited to the Tour Cost of each tour package. Claims must be submitted in writing within 10 days of trip completion. All compensation claims will be considered time-barred if not submitted within two weeks after the trip's conclusion.

16.5. Company shall not be held liable for any non-performance, poor performance, or disruptions in the execution of the contract arising from:

16.5.1. The Customer’s failure to act or fulfill any necessary obligation;

16.5.2. Any loss, damage, injury, accident, death, natural calamity, delay, breakdown, consequential loss, misadventure, or any other irregularity occurring during the tour, irrespective of the cause;

16.5.3. Loss, theft, or damage to the Customer’s personal belongings during their stay at a hotel or while traveling. In such cases, the Customer may, at their sole discretion, cost, risk, and consequence, file a complaint with the local authorities;

16.5.4. Delays, deficiencies, disruptions, or failures in services provided by external agencies or third-party service providers, including but not limited to airlines, hotels, and transportation services;

16.5.5. Changes in the itinerary due to force majeure events or any unforeseen circumstances beyond the reasonable control of Company or its service providers, despite the exercise of due diligence.

17. Errors and Omissions

While Company tries to ensure the accuracy of the information provided in the brochures, errors or omissions may occur. Each brochure is valid for a specific period and Customers are advised to confirm its accuracy before relying on its content. Photos of meals, sightseeing, and properties are for reference and may differ from the actual experience. Distances and temperatures are approximate and can change based on travel conditions. All information in the brochure is gathered from trusted suppliers but cannot guaranteed 100% accuracy and may be subject to change. The Company’s Booking Consultant will make reasonable efforts to inform the Customer of any changes in the brochure as soon as possible.

18. Complaints and Claims

Any complaints arising during the Tour or after the Tour must be reported to the Tour Manager or Company in writing directly and immediately. Customer should not voice complaints publicly during or after tour in a way that affects the tour operation or reputation of the Company. Applicable refunds, if any, will be processed at the conclusion of the Tour. If the complaint remains unresolved, a written complaint must be submitted by the affected Customer to the Company's customer service within 10 days of the Tour's conclusion; failure to do so will preclude any subsequent claims against the Company.

Any Claims towards travel insurance policy must be initiated and submitted complying to the Insurance policy terms and conditions by Customer at His/ her costs and as per time stipulated. Keeping required Claim records or documents shall be Customer responsibility and liability. The Company may assist in this process (at its sole discretion) and if such service availed, customer would have to pay administrative charges incurred.

Ihereby acknowledge that I have read, understood, and agreed to the above Terms & Conditions.

Customer Signature _____

19.Severability

In the event that any term or condition contained in these Booking Conditions is unenforceable or void by operation of law or as being against public policy or for any other reason, then such term or condition shall be deemed to be severed from this contract or amended accordingly only to such extent necessary to allow all remaining terms and conditions to survive and continue as legally binding.

20. Privacy Policy

Any personal information collected from the Customer may be used for purposes of planning, administration, and execution of the Trip. This information may be disclosed to the Company's agents, service providers, or other suppliers as necessary to ensure the effective operation of the Trip.

21. Governing Law and Jurisdiction

If any dispute arises between the Customer and the Company, the laws prevalent in **India** will apply. The courts of jurisdiction shall be located in **India**.

22. Registered Office and Contact Number

MAKC TRIPS OR TOURS PVT LTD
105, CALICUT BUSINESS CENTRE,K ALLAI, CALICUT. PIN-673003.
Phone:+914953131002.

23. Updating of Terms & Conditions

It is the Customer's responsibility to periodically review these Terms and Conditions and remain informed of any modifications that may affect their booking and travel arrangements. Should the Customer have any questions or require clarification regarding any aspect of these Terms and Conditions, the Customer is encouraged to contact the Company for further assistance.

24. General Tour Guidance

24.1.E ach group tour will be accompanied by a designated Tour Manager, and Customers are required to comply with the instructions provided to ensure smooth tour operations. Any non-obedience shall be treated as act of forceful disruption of the tour operation.

24.2.T o maintain the itinerary schedule, Customers must adhere to the timings set by the Tour Manager or guides throughout the tour. Customers who do not report to the tour's schedule may be left out for day schedule fully or partially and it will be Customer responsibility to join the remining part of the tour as per schedule at their cost.

25. Company Bank Account Details for payment of Tour or Service costs

All payments shall be made to below account only

Bank Details for Payment:
Account Name: MAKC TRIPS OR TOURS PVT LTD
Account Number: 924020019822302
Bank Name:AXIS BANK LTD
Branch:Thiruvannur KL, Kozhikkode. 673029
IFSC Code: IFSC: UTIB0003739 MICR Code: 673211009

Ihereby acknowledge that I have read, understood, and agreed to the above Terms & Conditions.

Customer Signature _____

All payment transfers should be carried and specified with a customer reference number to account the payment towards the Customer tour Cost.

26. Terms and conditions in their entirety

The above terms and conditions are to be accepted fully, and no partial acceptance will be accepted. Any typo or grammatical errors to be read to understand the sentence structure and meaning and all words and their meaning shall be governed by its meanings as per Oxford English Dictionary (OED); and legal terms as per K J Aiyar's Judicial Dictionary or as applicable dictionaries accepted in Indian Courts.

Ihereby acknowledge that I have read, understood, and agreed to the above Terms & Conditions.

Customer Signature _____